

YOUR INPUT NEEDED!

In early June, a randomly selected group of 1,500 customers will receive a customer satisfaction survey in the mail.

Please help us to serve you better by taking some time to answer the survey.

Getting feedback about how we are doing serving your electrical needs, communicating with you, as well as what you may be thinking about future needs will help us utilize our resources and plan for the future.

Being able to serve you efficiently, helped provide a 4 % overall rate decrease this year in a time of inflation and cost increases.

Elkhorn RPPD has partnered with Research Services, Inc. out

of Pittsburg, Kansas. Research Services is a company with about 30 years of experience and has performed numerous surveys for public power districts in the state of Nebraska.

The survey will include, but is not limited to, questions about your overall satisfaction with Elkhorn Rural Public Power District, your experience when you have contacted us, about how we communicate with you and what you might like to see as far as “green energy”.

The survey will also be available to be completed on-line. There will be a link on our website and information will be posted via



Facebook. Any customers that do not receive a survey in the mail are encouraged to complete the online survey and will be entered for a drawing for a \$100 gift certificate.

Our last survey was done in 2019. If you would like to read about the results of that survey, go to [erppd.com/about us/newsletters/August 2019](http://erppd.com/about-us/newsletters/August-2019).

RETIREMENTS

There were two retirements recently - Kelly Nickels, Warehouse/locator assistant, and Jeff Kerkman, General Foreman, both

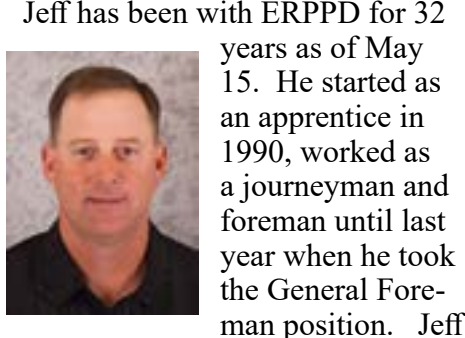


from the Neligh outpost. Kelly has been with ERPPD since February 2020. He came to us from Nucor where

he worked for 26 years.

Kelly plans on spending time with his family and working on

some land he owns.



Jeff has been with ERPPD for 32 years as of May 15. He started as an apprentice in 1990, worked as a journeyman and foreman until last year when he took the General Foreman position. Jeff

is planning on farming full time. Both will be missed. We wish them the best on the next stage of their journey.



Neligh Crew 1992 - Left to right Dean Kimes, Tom Ford, Dan Schrage, Dan Peck, Ken Capler; Jeff Kerkman and Steve Petersen.

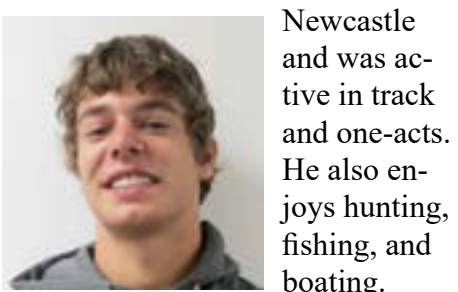
NEW FACES/NEW POSITION

There is a lot going on at Elkhorn and a few new faces!

New Apprentices - We are excited to welcome Dakota Adams and Carter Lammers as new full-time apprentice linemen! Both Dakota and Carter are recent graduates of the Northeast Community College Utility Line Program.

Dakota graduated from Beatrice High School, participated in football and wrestling and was in National Honor Society.

Carter graduated from Hartington-Newcastle and was active in track and one-acts. He also enjoys hunting, fishing, and boating.



They are both very hard work-

ers and will be joining the Neligh crew.

Intern - Dawson Kaup is currently a student in the NECC Utility Line Program. Dawson is from Neligh and will be doing his internship with the Neligh crew. Dawson was active in FFA and FBLA and was a National Honor Society member in high school. We are excited to have Dawson work with us this summer.



Seasonal/1000 hour - Nathan Anderson and Coltin Bauer are also joining us this summer.



With all the work Elkhorn has going on, we need some extra hands. Nathan is from Holdrege, NE and graduated with the 2022 NECC Utility Line class. Nathan

did his internship at Southern Public Power District.

Coltin is a Pierce native and was also in the 2022 NECC Utility Line class. Coltin did his internship with North Central PPD.



Both Nathan and Coltin will be working with the Battle Creek crews.

New Position - Brian Hain has moved within the company taking the Warehouse/Locator Assistant position made available with the retirement of Kelly Nickels.



Brian started with Elkhorn last June as the Field Services Tech. Brian's knowledge of the district, as well as, line work will serve him well in his new position.

OPERATION ROUND UP MAKING A DIFFERENCE



Community Development Fund Requests and Awards May 2022

Organization	Project	Location	Amount Awarded
Battle Creek Summer City Fest	Summer City Fest	Battle Creek	\$1,000.00
Battle Creek Post Prom	Post Prom	Battle Creek	\$50.00
Ewing Young Member's Club	Ewing Summer Funfest 2022	Ewing	\$1,000.00
TeamMates Mentoring of Madison	Senior Scholarships	Madison	\$750.00
Neligh-Oakdale TeamMates	Major Expenses	Neligh	\$750.00
Neligh Young Men's Club	Fireworks	Neligh	\$1,000.00
Oakdale Q 150	Celebration Fireworks	Oakdale	\$1,000.00
Orchard Historical Society	Newspaper Digitization Project - Phase 2	Orchard	\$1,000.00
TOTAL			\$6,550.00



Pictured above is the Neligh-Oakdale TeamMates chapter mentors and mentees. According to Susie Loofe, the chapter's secretary: We can't thank you

enough for the \$750 that we received from the Elkhorn Rural Public Power District Community Development Fund. As you can see in the picture, this money will benefit many people. We are so grateful that you offer this funding. It will help keep our organization running and help provide scholarships for our senior mentees. Again, thank you for providing this grant!

Third Quarter	Application Deadline July 18, 2022	Board Meeting Date: August 1, 2022
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Practice Storm Safety

- Have a plan in place and make a storm kit.
- Listen to local alerts and know where to shelter.
- Stay off the roads if trees and power lines are down.

The Steps to Restoring Power

When a major outage occurs, our crews restore service to the greatest number of people in the shortest time possible - until everyone has power.

- 1. High-Voltage Transmission Lines**
These lines carry large amounts of electricity. They rarely fail but must be repaired first.
- 2. Distribution Substations**
Crews inspect substations, which can serve hundreds or thousands of people.
- 3. Main Distribution Lines**
Main lines serve essential facilities like hospitals and larger communities.
- 4. Individual Homes and Businesses**
After main line repairs are complete, we repair lines that serve individual homes and businesses.

Lawn and Garden Incentive Program - 20% Back

Need a new lawn mower? You might want to check out an electric option.

Advances in battery technology have come a long way in recent years. More power is now being packed into batteries so your

mower can speedily deliver a knock-out punch to your lawn.

You will also want to check out ERPPD's incentive for the purchase of a new electric lawn mower - 20% back on a purchase made after January 1, 2022. The

chargers and battery purchases are also eligible for an incentive.

Check out all the information at www.erppd.com or call Brian at 402-675-2185.



AMI METER INSTALLATION TO START

The installation of the new Automated Metering Infrastructure (AMI) system will continue as scheduled. Last month, it was reported that the “backbone” of the system was being installed, which includes the information collection system with technology that collects data from the meters and transmits that data back to ERPPD.

The next stage of upgrading the system includes installing residential meters, which is expected to begin in June.

Elkhorn has contracted with Chapman Metering to install the meters.

As you can see in the picture below, they will be working out of white vans with the Chapman Metering logo on it and Iowa license plates.



The workers wear blue or yellow shirts with high visibility strips and hard hats with the Chapman logo on them. They will only drive or park on surfaces for vehicles and walk from there to the meter to replace it.

The worker will knock on the door to let you know that they are

there to replace your meter. If you are not home, they will still exchange the meter.

Please stay tuned to the ERPPD web page and Facebook page for specific information on where the meter replacement work is taking place.

This new AMI system updates our technology and helps to monitor the system for blinks and outages. It will also enhance our service to you, especially during outages, as we will be able to communicate with meters even if the line is out or down.



Pictured above: Chapman Metering has been contracted by Elkhorn to install new residential meters as part of the new AMI system. Installation of meters will start in June.

