

ELKHORN RURAL PUBLIC POWER DISTRICT

POLICY #3070

PAYMENT POLICY

It shall be the policy of the ELKHORN RURAL PUBLIC POWER DISTRICT to read all meters, if possible, by midnight on the last day of each month. Accordingly, payment is due on or before the due date of each month. The account shall be considered delinquent when payment has not been received by the District on or before the due date of the month and the account shall be subject to disconnection upon becoming delinquent.

1. When payment is not received on or before the due date each month, an additional late payment fee (*see Fee Schedule 3500.3070-A*) shall be charged for the additional handling expense.
2. The account shall be subject to disconnection after becoming delinquent except as to domestic subscribers and the District shall send a written advance notice of disconnection to the consumer by First Class or Certified Mail to the Name and Address shown on the District's billing ledger.
3. When it is necessary to contact the electric service location for disconnection, the District shall charge a service call fee (*see Fee Schedule 3500.3070-B*). The consumer shall pay all due charges, plus the service call charge in order to continue service.
4. When it is necessary to disconnect service and consumer again requests service to be reconnected, all due energy charges and all other service charges shall be paid, and in addition, a reconnect fee for reconnecting during office hours (*see Fee Schedule 3500.3070-C*). If reconnected after office hours or on weekends a reconnect fee (*see Fee Schedule 3500.3070-D*) will be charged, and a meter deposit adjustment, as provided in the meter deposit policy (*see Fee Schedule 3500.3050-B*), shall be paid before the service will be reconnected.
5. Consumers will be billed by the District on approximately the first business day of the month and such charges are due by the due date each month and will become delinquent if not paid by the due date each month and then become subject to disconnection.
6. Any check originally received for payment of an electric bill, material sale, or labor charges that is returned by the bank for insufficient funds will be charged a fee (*see Fee Schedule 3500.3070-E*). This is addition to any applicable late payment charges. Checks returned on final notices will be subject to disconnect unless payment is made within two (2) working days or the date of the original final notice whichever is later.

If the check is not payment of a final notice the consumer will be notified and given two (2) working days to make full payment.

7. This policy shall not apply to irrigation services. (*See policy #3250*)

Adopted: August 14, 1990
Reviewed: September 11, 2000
Revised: December 12, 2000 (*Effective: June 1, 2001*)
Revised: March 7, 2002
Revised: May 12, 2015

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