

Implementation: 12/12/1989

Revised: 9/10/91; 8/11/92; 3/3/02; 4/11/06; 8/10/10; 4/9/19; 7/13/21

Reviewed: 9/11/00

Policy: #3050 – Meter Deposit Policy

SCOPE OF POLICY: Customers

RESPONSIBILITY: Management, Employees

I. Policy

It shall be the policy of the Elkhorn Rural Public Power District (ERPPD) to require a meter deposit from each applicant for service (*see Fee Schedule 3500.3050-A*). Prepaid billing accounts are exempt from the meter deposit policy until such time they are converted back to a traditional billing account.

II. Procedure

A. Non-Commercial/ Non-Industrial Customers

1. Elkhorn Rural Public Power District will utilize the services of an outside credit rating company for credit checks. Said company will be the official determination of meter deposit requirement, based on a credit check. If the customer is unwilling to provide the necessary information to obtain a credit report for an approval or denial of deposit waiver, a deposit will be required.
2. In the event that a customer becomes delinquent in payment of the charges for electric service and it is necessary for the District to disconnect service for non-payment of charges, the District shall require an adjusted meter deposit (*see Fee Schedule 3500.3050-B*).
3. Payment of such adjustment of meter deposit shall be required of all customers, including owners who did not previously make a meter deposit by reason of a certification of ownership or provided credit references.
4. When one customer vacates premises served by ERPPD and another customer takes service from the District, without a written application and payment of a meter deposit, the service is subject to disconnection for non-payment of the meter deposit.
5. Refunds will be made for deposits over 2 years old, subject to a favorable payment basis over last 24 months and with management approval.

B. Commercial Customers

1. Existing customer
A deposit may be required of all existing commercial customers for new or existing service(s) based upon the customer's credit history on existing accounts with Elkhorn Rural Public Power District in the last 24 months. If determined that a deposit is required, the deposit will be calculated based

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upon the highest monthly bill estimated to be incurred in the future on the new service.

2. New Customer

A deposit may be required of all new commercial customers for new or existing service(s). The deposit amount shall be calculated based upon the highest monthly bill estimated to be incurred in the future on the new service.

3. Refund of Deposit

Refunds will be made for deposits over 2 years old, subject to a favorable payment basis over last 24 months and with management approval.

C. Industrial Customers

- Deposits and/or security requirements may be negotiated per service agreements.