

Implementation: 08/14/1990
Revised: 12/12/1995; 2/8/2000; 3/15/2011; 12/13/2011; 10/8/2013; 7/13/21
Reviewed: 9/11/2000

POLICY: #3010 – Electric Service Contracts and Billing

SCOPE OF POLICY: Customers

RESPONSIBILITY: Management, Employees

I. **Policy:** Elkhorn Rural Public Power District may set up services with customers to include a specified length of contract and billing criteria.

II. **Procedure:**

A. Contract Length for Service

1. For electrical services there will be a minimum of a three (3) year contract.
2. At the discretion of the General Manager, the three (3) year minimum contract may be waived for services expected to be in place for less than three years, but only if all installation and retirement costs are fully collected prior to the installation.
3. Industrial customers are subject to the terms of their agreement which is approved by the Board of Directors.

B. Billing on Services

1. When application is made for service and lines are built and energized, the billing shall begin from the date power is available to the consumer. The rate applicable to the type of service involved will apply, including minimum bills.
2. Irrigation services connected during the season will be subject to the full applicable horsepower charge for that season, dependent upon the rate class requested.